



**DOVER HIGH SCHOOL  
ATHLETIC DEPARTMENT  
2022-23 TICKETING FAQs**

**THE BASIC INFO ...**

**What kinds of tickets are available?**

In addition to single-event games, passes are a convenient and economical option for many fans and families. While passes are not accepted at OHSAA-sponsored events, there are no restrictions on our passes anymore -- they work for all events including Dover-Phila events. Our fans have been loving all the pass options available for purchase.

- Adult Fall Season Pass
- Adult Winter/Spring Season Pass
- All-Year Student Pass
- Senior Citizen Passes (cash or check only)

**Where can I find the link to purchase tickets?**

The link is available here: [www.dovertornadoes.com/Tickets.aspx](http://www.dovertornadoes.com/Tickets.aspx). Simply find the sport you are looking for and upcoming events will be available for purchase. If you download the Hometown Ticketing app, you can search Dover High School in the app and you'll see all upcoming events.

**Why is Dover doing this?**

This process is an efficient way to streamline the purchasing process and align with today's ticketing practices (ie., state and professional sporting events, concerts, plays, etc.). All OHSAA-level events exclusively use online ticketing, and Hometown Ticketing is the provider for all OHSAA events and many schools. The process is clean from an auditing and review standpoint, and reduces redundancies and unnecessary waste. The process increases safety for our ticket takers and event staff, as cash is minimized. Fans who still want a printed ticket or printed pass can still do so and bring those paper tickets to any event!

**Who do I call if I have trouble accessing my tickets?**

Please call us in the DHS Athletic Office. You can reach Susan Phillips or Tim McCrate, Athletic Director, at 330-364-7143.

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**WELL, I HEARD ...**

**I've heard your ticket sales are down this year ... is this true?**

No. We sold more football season tickets this year than last year. It is the first increase in football season ticket sales that we have had since 2018, and we hope it is a sign that people are returning to fill the stands! Individual ticket sales remain consistent with previous years.

Tornado fans also seem to be finding passes to be an economical way to purchase tickets. Pass sales are way up this year. In 2021, there were 589 student and adult passes sold, and this year, as of early-September, there have been 749 passes sold -- a 27% increase. Student passes alone increased from 388 to 600 passes sold this year -- a 55% increase.

Senior passes are another area in which sales are up this year. Last year, there were 98 passes sold; to date this year, there have been 151 senior passes sold -- also a 55% increase.

**But if I buy a pass, don't I still have to purchase a ticket to every Dover-Phila event?**

No. **NEW THIS YEAR** ... we are honoring passes at all events with no exclusions. You can use any of the passes for home Dover-Phila events.

**But are you still getting walk-up crowds and fans at the gate?**

For sure! Attendance has been steady at all events and consistent with last year's crowds, even at our freshman and middle school events. Our home game Week Three against Indian Valley was, outside of Dover-Phila games, one of the biggest crowds we have had in several years for a regular-season game.

**I've also heard there is no more free parking for season-ticket holders ... is this true?**

No way! Season ticket holders get free parking at Crater Stadium. If you are coming to park, as always, just let our loyal Tornado Club members know you are a season ticket holder. For our visitors, parking is \$5 per game and revenue goes to the Tornado Club, which supports all student-athletes at Dover Schools.

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**OTHER PRACTICAL QUESTIONS ...**

**Are there options for our senior citizen residents?**

Absolutely! Please call us at 330-364-7143. We can take you step-by-step through accessing online tickets, or stop into the high school and we will assist you with purchasing a senior citizen pass, which any Dover resident over the age of 60 can purchase for \$40 (cash or check) for general admission to a year's worth of events.

**I really want my school-age child to have a printed pass that I can send with her to the game. Can I do that?**

We encourage parents to attend and sit with their elementary-school children. However, if your child (or anyone!) is entering without a smartphone, you can use a printed copy of the code to enter. The best part is that if (*or when!*) they lose it, you can just reprint it at home! No need to come in and purchase a new pass. To print, just save your QR code to your photos or take a screenshot of your QR code and send it to your home printer. Your child's printed ticket should scan at the entrance of the venue.

**I purchased a pass or season ticket -- what if I show up to a game and I can't open it, or I forget it at home?**

No problem ... Come on in! Just provide your name to the ticket-taker at the gate, as we can look you up by name and scan you in!

**What if an event is canceled and I already purchased tickets?**

If the game is canceled in its entirety before it begins, tickets are valid for the rescheduled event. If the ticket holder cannot attend the rescheduled event, he will be refunded the cost of the ticket within 7-10 business days. If a contest begins but is not completed (due to inclement weather, etc), no refunds will be given.

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