



## F.A.Q.

---

### Frequently Asked Questions for the B.Y.O.T.

---

#### **STUDENTS:**

*When I have my device at school, how do I access the wireless network?*

**Answer:** Most devices will detect the wireless network automatically and prompt you to accept the terms of the Wireless User Agreement.

*My device is not prompting me to join the wireless network, is there another way to connect?*

**Answer:** Usually your device will have an area for network settings that will allow you to enter the posted network information manually. You will need to consult your user manual.

*I brought my device to school to use in the classroom, but my teacher said I could not use it in his/her classroom. Can I still use my device?*

**Answer:** No. The classroom teacher has the final say in his/her classroom.

*I am having difficulty connecting my device to the wireless network. Can I get a Dover City Schools Staff member to help?*

**Answer:** Your device is your responsibility. Dover City Schools' staff members are not responsible for troubleshooting personal devices.

*Can I access "My Documents"/H drive from my personal device?*

**Answer:** No. Outside devices have the potential for compromising our network. For the security of our internal network, you will need to save any information stored on the district's servers to a flash drive, other media, or Google Docs in order to transfer data to your personal device.

*Can I print to the school district's printers and copiers from my personal device?*

**Answer:** No. For security reasons, you cannot connect to the internal network. You will need to open the file on a district-owned device and get permission from a staff member to print.

*My device was stolen / damaged at school. What should I do?*

**Answer:** While the Dover City Schools District cannot be responsible for damage or theft of personal technology devices, you would report the theft or damage to the building administration like you would any "normal" theft or damage to personal property.

*Why am I filtered on my own device? Shouldn't I be able to see what I want to on my own device?*

**Answer:** Internet filtering is a requirement of all public schools, per The Children's Internet Protection Act (CIPA). This requires all Internet access to be filtered regardless of the tool used while in a public school. Your device may be yours, but you are in a public school building and using the District's network to connect to the Internet. We are required to filter that connection.

*I have an Internet data plan through a cellular carrier or other similar company (3G/4G etc.) on my device. Can I use that resource to access the Internet while on District property?*

**Answer:** No. While on District property, you are required to use our filtered Internet connection.

*Will I still be held accountable for violating the Dover City School District's Student Acceptable Use*

*Policy (AUP) on my own device?*

**Answer:** Yes. The AUP applies to your actions while on District property and is independent of the device used.

**STAFF:**

*My classroom is not conducive to student owned technology. Am I required to allow my students to access their devices in my classroom?*

**Answer:** We encourage all teachers and staff to consider ways to incorporate student-owned devices in support of increased productivity and enhanced teaching and learning. However, there is no requirement that you must allow students access to their personal devices.

*Some students may have difficulty accessing the wireless network with their devices. I don't have time in class to help them with this. Should I fill out a technology service request form?*

**Answer:** No. Students are responsible for working through their own technical difficulties on their own devices, not Dover City School District staff. These are not our devices, and we can't allocate resources to support them. You are welcome to help if you choose.

*I have students accessing the Internet using their or another student's data plan (AT&T, Sprint, Verizon) on their device or through a WiFi hot spot created by another student's device, hence bypassing our web filter. Is this a violation of the Dover City School District Acceptable Use Policy?*

**Answer:** Yes. This is a violation of our current policy and the BYOT policy. Students are not permitted to access the Internet via an unfiltered connection while on District property. If you find students accessing the Internet this way, please confiscate the device and inform the administration for possible disciplinary consequences.

*I would like to bring my device to use in my classroom. Will the District load our anti-virus or other software title(s) to my device?*

**Answer:** No. The district cannot purchase additional licenses to put on personal devices. For security reasons, you will not have access to District-owned resources, such as software, printers, servers, etc., on your personal device.

*What are my responsibilities concerning enforcement of these new policies?*

**Answer:** Because the main goal of our BYOT policy is to support teaching and learning, teachers can be expected to manage this policy as they would most student policies. That is, if students choose to abuse this privilege or make choices that impede their own or others' learning, teachers have the right and responsibility to provide effective classroom management. This means that teachers must monitor students, redirect inappropriate choices, and make office referrals. Ultimately, students are expected to be responsible for understanding the expectations of the BYOT policy and abiding by its rules and guidelines. If there is any confusion about this policy, it is the student's responsibility to ask you questions and obtain the necessary clarifications and guidance.

*What should I do if a student reports a lost, missing, or stolen item?*

**Answer:** Students' technology is their responsibility and we encourage them to keep it with them or store it in a locked locker. The unfortunate reality is that a device may go missing occasionally. If the loss occurs in your classroom, manage the situation as you might for any lost, missing, or potentially stolen item. Often times, the classroom community will support the rightful return of the missing item. If it appears a theft has occurred, a teacher should direct the student to the administration to report their loss, leave a statement, and/or file a police report.

**PARENTS:**

*I will be permitting my student to bring a device to school. Will he/she be accessing the same resources as a school device?*

**Answer:** No. Students will only access the Internet and any web based resources like Accelerated Reader, Nova Net, Progress Book, etc., through a filtered connection. *NOTE:* Some devices (like the iPad) don't support all technologies, such as Flash, which may be required to access some District-provided web resources.

*Am I required to load any additional software before my student brings his/her device to school?*

**Answer:** No. Anti-virus software, however, is always advised. The technology staff retains the right to disable access to any problematic device. The Dover City School District cannot be responsible for damage or data loss on your personal device.

*I would like to allow my student to bring a device to school, but not have access to the Internet. Is this possible?*

**Answer:** You are responsible for conveying your expectations to your student and you may manage his/her device as you see fit. There are many software programs you can use to "lock down" your student's device. It is, however, not the Dover City School District's responsibility to ensure your student follows your rules. It is also not a requirement that student devices be connected to our wireless network; they may use devices without an Internet connection. Our policy does state that students may not use any other network or service to connect to the Internet while on District property; they must use our filtered wireless network for Internet connectivity.

*My student's device was stolen or damaged, what recourse can I take?*

**Answer:** The Dover City School District cannot be responsible for any theft or damage to personally-owned devices. Theft or vandalism should be reported to building administration so they can take appropriate action in these cases.

*What are the rules my student will need to follow while using their device?*

**Answer:** Your student will be responsible for following all District rules, regulations, and policies as well as following the Student Code of Conduct, Student Acceptable Use Policy, Dover City Schools Wireless User Agreement, and the Dover City Schools BYOT Policy. Staff members may also choose to limit, restrict, or prevent student device use in his/her individual classroom as he/she determines.

*My student neither owns a device nor would I be willing to allow my student to bring a device to school. Will my student be penalized or miss out on instruction?*

**Answer:** Absolutely not! Dover City Schools' Staff members will not require the use of a personally-owned device for instruction.